

# Registering body report

18 June 2019

## RTO Information

NTIS number	22116
Name	HRD Integrated Services Pty Ltd
Street Address	Unit 2A, 14 Akuna Drive
City/town/suburb	Williamstown
State	Victoria
Post code	3016

## Learner and employer response

	Learners	Employers
Response count (number)	79	4
Population count (number)	79	4
Response rate (per cent)	100	100

## Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	85.8	17.3	78.4	18.3
Trainer Quality	89.0	14.0	88.9	19.2
Effective Assessment	86.4	14.2	77.8	19.2
Clear Expectations	84.8	15.0		
Learning Stimulation	84.5	15.3		
Training Relevance	87.5	12.7	75.9	21.0
Competency Development	84.4	13.9	80.0	17.6
Training Resources	83.1	17.2	74.1	23.1
Effective Support	86.3	13.9	77.1	21.0
Active Learning	84.2	15.0		
Overall Satisfaction	87.7	14.6	77.8	19.2

## Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	