

Terms and conditions

By accessing or using the hrdi.com.au website (the 'Site') and the information and services available through this Site, you agree to be bound by our terms and conditions.

The information we provide on this website is as true and accurate as possible at the time of printing. You agree that any content viewed, downloaded or otherwise obtained through the website is done so at your own discretion and risk.

HRD Integrated Services may modify this agreement at any time, and the modifications will be effective immediately the modified agreement is posted on the Site.

Cancellations and refunds

1. HRD Integrated Services reserves the right to cancel a training course at any time. If a course is cancelled by HRD Integrated Services, participants have the option of rescheduling to the next available course date or to receive a full refund of the course fees paid.
2. Cancellation may be made by participants on the following basis:
 - a) Notice given within 2 working days prior to course commencement (excluding the day of the course): no refund.
 - b) Notice given of more than 2 working days prior to course commencement (excluding the day of the course): full refund.
3. Rescheduling of a participant to another course date may be requested by participants on the following basis:
 - a) Notice must be given of more than 2 working days prior to the course commencement (excluding the day of the course).
 - b) If a rescheduling request is made within less than 2 working days prior to course commencement (excluding the day of the course), an administrative fee of 25% of the course cost applies for rescheduling.
 - c) If a rescheduling request is made and granted on the day of the course, full course fees will apply.
4. If a participant fails to attend the training course, the course fee for that person will be forfeited.
5. Late arrival of up to 1½ hours after course commencement will be treated as full attendance. However, if you arrive more than 1½ hours after the course commences, it will be at the trainer's discretion whether you can complete the assessment. If it is deemed inadvisable for you to undertake the assessment, you may be regarded as having failed to attend and forfeit your course fee.

Security

When purchasing from HRD Integrated Services you will be directed to the PayPal service to complete payment.