

Registering body report

28 June 2017

RTO Information

NTIS number	22116
Name	HRD Integrated Services Pty Ltd
Street Address	Unit 2B, 14 Akuna Drive
City/town/suburb	Williamstown
State	Victoria
Post code	3016

Learner and employer response

	Learners	Employers
Response count (number)	63	2
Population count (number)	63	2
Response rate (per cent)	100	100

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	84.4	17.8	78.0	20.6
Trainer Quality	87.2	14.7	100.0	0.0
Effective Assessment	84.6	15.3	83.3	23.6
Clear Expectations	82.6	14.9		
Learning Stimulation	83.1	15.0		
Training Relevance	86.1	16.0	61.1	0.0
Competency Development	83.8	15.1	60.0	0.0
Training Resources	83.6	15.0	77.8	0.0
Effective Support	83.7	15.5	86.1	19.6
Active Learning	83.1	13.9		
Overall Satisfaction	85.5	17.6	75.0	23.6

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	