

Registering body report

28 June 2023

RTO Information

NTIS number	22116
Name	HRD Integrated Services
Street Address	Factory 10, 8-10 Norton Drive
City/town/suburb	Melton
State	Victoria
Post code	3337

Learner and employer response

	Learners	Employers
Response count (number)	21	7
Population count (number)	21	7
Response rate (per cent)	100	100

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	74.1	31.7	78.9	22.6
Trainer Quality	80.2	26.4	84.1	16.8
Effective Assessment	71.8	30.8	86.9	14.3
Clear Expectations	69.8	33.9		
Learning Stimulation	75.1	25.3		
Training Relevance	72.0	31.5	77.8	20.5
Competency Development	75.9	22.8	77.5	19.1
Training Resources	61.4	39.5	70.0	22.0
Effective Support	75.8	27.6	75.2	25.5
Active Learning	87.6	12.8		
Overall Satisfaction	65.1	38.4	82.5	19.1

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	