

Registering body report

29 June 2021

RTO Information

NTIS number	22116
Name	HRD Integrated Services
Street Address	Unit 2A, 14 Akuna Drive
City/town/suburb	Melton
State	Victoria
Post code	3016

Learner and employer response

	Learners	Employers
Response count (number)	26	2
Population count (number)	26	2
Response rate (per cent)	100	100

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	80.2	18.2	69.4	9.3
Trainer Quality	83.2	14.4	66.7	0.0
Effective Assessment	81.2	15.6	70.8	5.9
Clear Expectations	78.6	16.6		
Learning Stimulation	79.5	15.3		
Training Relevance	79.4	19.1	72.2	7.9
Competency Development	77.2	17.7	70.0	4.7
Training Resources	79.9	15.1	66.7	0.0
Effective Support	81.2	14.7	69.4	3.9
Active Learning	81.1	13.7		
Overall Satisfaction	81.2	15.6	66.7	0.0

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory Notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	