Smarter Data

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HRD Integrated Services

Registering body report 29 Jun 2024

RTO information

NTIS number	22116
Name	HRD Integrated Services
Street address	Factory 10, 8-10 Norton Drive
City/Town/Suburb	Melton
State	Victoria
Post code	3337

Learner and employer response

	Learners Employers		
Response count (number)	19	4	
Population count (number)	19	4	
Response rate (per cent)	100	100	

Learner and employer feedback

	Learners		Employers	
Scale	Average score	Average variation	Average score	Average variation
All Scales	72.8	23.0	78.1	15.9
Trainer Quality	75	20.0	75	16.7
Effective Assesment	72.5	22.1	81.2	17.2
Clear Expectations	73.1	25.2		
Learning Stimulation	70.8	16.7		
Training Relevance	71.9	18.7	83.3	13.6
Competency Development	74.9	16.2	71.7	10.0
Training Resources	63.7	24.5	72.2	6.4
Effective Support	72.7	22.3	77.8	15.7
Active Learning	79.8	17.6		
Overall Satisfaction	69	26.1	83.3	19.2

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	
Main ways data has been used for continuous improvement	
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